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OBJECTIVE

To be a part of an organization which will provide me with a highly motivating career, where I can implement the knowledge I have achieved in my life and to gain a challenging opportunity where I can utilize my educational background and past experience to pursue a rewarding career.

EDUCATION

KTH, Royal Institute of Technology
Masters in Communication Systems

Stockholm, Sweden
Expected July 2015

National University of Science and Technology
Bachelors in Information and Communication System Engineering

Islamabad, Pakistan
Oct 2008 - Aug 2012

WORK EXPERIENCE

Telenor
CRM Operations Officer

Islamabad, Pakistan
Nov 2012 - Aug 2013

Duties:

- Management of different CRM interfaces
- User/Security administration (privileges granting and access management)
- Configuration & Management of system Data
- Reconfiguration on IN, HLR and Database
- Configuration & management of different price plans
- Monitoring & troubleshooting on different Network Elements
- Communication with Vendors

Wi-tribe
Intern at Network Operations Centre

Islamabad, Pakistan
Jun 2011 - Jul 2011

Duties:

- Understanding of WiMax Network
- Manage and maintain network
- Fault handling and escalation
- Documentation

Ericsson
Intern at Field Service Operations

Islamabad, Pakistan
Jul 2010 - Aug 2010

Duties:

- Understanding of GSM Network
- Site Survey
- Site Installation
- Site audit
- Site Repair and maintenance

SKILLS & INTERESTS

- **Technical:** Skills in Juniper and CISCO routers. Worked on database maintenance such as PL/SQL Oracle. Proficient at software and applications such as Microsoft Office. Skills in CRM tools as Oracle Siebel.
- **Professional:** Skills including interpersonal, problem solving and decision making, planning, team player, delegation and meeting management, marketing skills, report writing, presentation making and customer needs and wants analysis.
- **Interests:** Reading and travelling.

PROJECTS

Final Year Project:

- **Digital Wallet:** Smart card based payment system developed to be used with university campus. Smart cards were programmed in Java and an embedded kiosk like device created to take in the smart card and cash and load it in the card.

Semester Projects:

- Sound Processing in MATLAB
- Automatic Car Parking Indicator
- Home Security System on Xilinx
- Image Processing in MATLAB
- Automatic Laundry Management System
- Research project on social networking sites

AWARDS AND ACHIEVEMENTS:

- Silver Medallist for extra-ordinary academic performance during bachelor's degree
- Merit based Scholarship holder from 1st semester to last semester
- Certificate of Merit in HSSC part 1 and part 2

EXTRA CIRICULLAR ACTIVITIES:

- Active in Fund Raising activities for charity
- Active member of IEEE student chapter
- Organizer of different university events
- Participated in bi-lingual declamation contest

REFERENCES:

- Available upon request